

ML DIGITAL CAPABILITIES – TOUCH ID

In a world that is constantly changing, we understand the importance of providing our clients' access to innovative tools and resources that help make their financial lives easier.

Take advantage of our Touch ID capability, which uses biometric technology to provide secure and convenient access to your MyMerrill mobile app using your fingerprint. All you need is a mobile Apple device with Touch ID capability or an android device with a fingerprint scanner.

This is all part of our commitment to stay ahead of advancements in mobile device authentication, and to keep your information safe and secure.

When you first download or update a Merrill Lynch app offering fingerprint authentication and access –

- Open the app and select 'set up now.'
- Note that – once you enter your USER ID – it will automatically be saved.
- Be sure to accept the terms and conditions.
- Next, place your finger on the home button to match your fingerprint to your ID.
- Once you complete the set-up process, a confirmation message will appear and your device is now enabled for the next time you open the app.

Please note -If you did not enable this feature when you first set-up your device, you will need to go into your mobile settings to do that.

You should also know that:

- With an Apple device you'll have three attempts to login using your fingerprint.
- Android users will have five attempts.

If unsuccessful – you'll be prompted to enter your password.

This is for your security – and does not in any way disable the Touch ID or fingerprint scanning login capability.

Keep in mind:

- That Fingerprint login is not required ...
- You always have the option to enter your password by simply tapping CANCEL when signing in ...
- And you can disable the fingerprint feature at any time from the app settings.

It's easy to download the free MyMerrill app. Visit your App store today and simply type in "MyMerrill" and look for this icon. It's that easy!

Let's do a quick recap on how to set up your Touch ID:

- First, Download the MyMerrill app
- Tap 'Set up Touch ID / Fingerprint Login'
- Accept the Terms & Conditions
- Then place your finger on the Home bottom

Touch ID / Fingerprint login is now enabled. So, the next time you log in, you will use your fingerprint.

This secure way to access financial information keeps you connected – just a finger-touch away from all that Merrill Lynch has to offer. It's all part of our commitment to you, and to improving your experience through every interaction.